



June 2020

Subject: Fuso New Zealand New Vehicle and New Vehicle Extended Warranty

- The Fuso New Zealand Limited (Fuso NZ) New Vehicle Warranty commences on the date of registration and will expire based on either time or kilometre - based parameters, whichever occurs the sooner. e.g. in the case of Canter or Rosa, 36 months or 100,000 km – whichever occurs the sooner.
- The Fuso New Zealand Dealer (FNZ Dealer) will, during the warranty period specified below, repair or replace, at no charge for parts and labour, any part of the vehicle as originally installed which proves defective in normal use and maintenance as a result of faulty workmanship or materials used during manufacture.
- The Fuso New Zealand New Vehicle Warranty (FNZ Warranty) extends to any subsequent owner during the new vehicle warranty period, with the exception of paint, panel and trim.
- The FNZ Warranty will be honoured by any FNZ Dealer in New Zealand.
- The FNZ Warranty is in addition to all rights conferred by law.

New Vehicle Warranty Periods

Vehicle	Standard New Vehicle Warranty	Five Year Extended Warranty
Canter	36 months/100,000 km	5 Years/200,000 km ¹
Enduro FA, FI models	36 months/150,000 km	N/A
Enduro FJ, FO & FZ models	36 months/200,000 km	N/A
Fighter FK	36 months/150,000 km	5 Years /300,000 km ²
Fighter FM, FN & FU models	36 months/200,000 km	5 Years /300,000 km ²
HD	36 months/250,000 km	Available ³
Shogun	36 months/250,000 km	5 Years /500,000 km ⁴
Rosa (all models)	36 months/100,000 km	N/A
MP Bus (all models)	36 months/200,000 km	N/A

¹ Applicable to all Canter advanced safety feature models – excludes Tipper, 4WD, AWD and non-safety feature models.

² Applicable to all Fighter models from 2019 model year onwards.

³ Five Year Extended Warranty available for HD models at additional cost, please discuss with your FUSO dealer.

⁴ Applicable to all Shogun models.

Ready-to-go tipper models and curtainside models: All tipper and body equipment 12 months / unlimited km.

Headlamps, batteries and exhaust components - 12 months (all models).

Fuso New Zealand 5 - Year Extended Warranty

The FNZ 5-Year Extended Warranty is available for FUSO models described in points ¹ to ⁴ above. These models are now covered for a total of five years from the date of the first registration or until the vehicle has travelled the maximum applicable distance, whichever occurs sooner and are subject to the following conditions:

- All scheduled maintenance services, including intermediate safety inspections, have been completed by an authorised FNZ Dealer.
- In the event an FNZ Dealer is not used for all servicing, the standard FNZ 3-Year Warranty will remain.
- All standard FNZ New Vehicle 3-Year Warranty conditions continue to apply.
- Is not transferrable to any subsequent owner.

Fuso New Zealand New Vehicle Warranty Conditions

The Fuso New Zealand Dealer will support the new vehicle warranty, provided:

- The vehicle is maintained and operated in accordance with the vehicle Owner's Handbook and the manufacturer's recommendations.
- All maintenance and repairs to the vehicle should be performed by an authorised FNZ service outlet.
- Only fluids, fuels, lubricants and parts approved by Fuso New Zealand Ltd are used.
- The vehicle is not misused or neglected.
- An authorised FNZ service dealer is notified of any defect as soon as it is identified and within the warranty period.
- When a defect is identified, the vehicle is taken to an authorised FNZ service dealer for repair as soon as possible.
- Hourmeters: where a vehicle is operating stationary for long periods of time, with the engine or transmission power take off engaged to provide power, then an hourmeter is required to record the operation hours. 1 hour = 50km.

New Vehicle Warranty Exemptions

The new vehicle warranty does not cover:

- Maintenance services listed in the vehicle Owner's Handbook.
- Normal service items such as, but not limited to, lubricants, filters, bulbs, engine drive belts, glow plugs, injectors, wheel alignment and wheel balancing (unless a manufacturing defect is evident).
- Repair or replacement necessary as a result of wear and tear, such as, but not limited to, clutches, brake linings and pads, exhaust silencers, carpets, alloy wheel finishes or seat covers (unless a manufacturing defect is evident).
- Financial losses, including consequential loss arising directly or indirectly from any defect or subsequent inability to use the vehicle, damage to property or person, or expenses such as, but not limited to, accommodation, hire, tolls, salvage or travel.

- Damage due to – or the installation of – aftermarket accessories, special equipment, or software not part of the vehicle at the time of manufacture.
- Damage due to insufficient or improper maintenance.
- Damage caused by fire, flood, chemicals, industrial fallout, hail, salt, stones or other environmental elements.
- Damage due to accident, collision or misuse.
- Damage due to contaminated or poor-quality fuel, fluids or lubricants
- Parts of the vehicle which are not part of the body work, such as, but not limited to, exhaust systems, heat exchangers, bright work and outer trims.
- Damage caused by continued operation after it is known the vehicle is defective.
- Tyres – these may be covered by a separate warranty provided by the tyre manufacturer.

Issued by Fuso New Zealand Ltd

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